

Botchat Privacy Policy

Effective February 10, 2024

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1. Scope of This Policy

Botchat, Inc. ("**Botchat**," "**we**," "**us**," "**our**") respects your privacy and values your trust. The purpose of this Privacy Policy is to inform you of the treatment and handling of personal information that we may learn about you from using our website at <https://botchat.ai> (the "**Site**"), from using our mobile application (the "**App**"), engaging with Bots (defined in our Terms of Use), our content, or by use of any of our services (collectively, the "**Service**"). If you have any questions regarding this information or our privacy practices, please contact us via the methods set out in the *How to Contact Us* section at the end of this Privacy Policy.

2. Agreement to Terms

By using or accessing our Service in any manner, you acknowledge that you accept the practices and policies outlined below and in our Terms of Use, and you agree that we will collect, use and share your personal information as described in this Privacy Policy. If you do not agree with the terms of this Privacy Policy and our Terms of Use, then you should immediately discontinue use of the Service without providing us with any personal information.

3. Information We Collect

We may collect the following categories of personal information (a) directly from you (such as when you create an account, contact us, or interact with the Service), (b) from the device and browser that you use to access the Service, and (c) from cookies and similar technologies.

Identifiers

We may collect your first name, last name, email address, screen name, account/username, account password, and phone number.

User-generated Content

We collect the information and content of communications that you share through the Service, including your chatroom dialog.

Demographics and Characteristics

We may collect your age/birthdate. This information is used to generate your personalized artificial intelligence chatbots.

Device Information

We may collect information from the device that you use to visit our Site or use our App. Device information may include your device type, browser type, online and/or unique identifiers, IP address, domain names, access times, and geolocation information.

Internet Activity

We may also collect information about how you use or interact with the Site and/or App, including when you access the Site and/or App and your browsing activity on the Site and/or App (such as which pages you visit, in what order, and for how long). This may also include “traffic data” or tracking information provided by the Site’s host or similar providers (e.g., Google Analytics) that may be helpful for marketing purposes or for improving the Site and App.

Interactions with Chatbots

Our service allows you to create, chat and interact with various chatbots powered by our own open-source language model. We may collect any personal information that you choose to include in any prompts or other inputs that you submit to any chatbots.

Other Identifying Information that You Voluntarily Choose to Provide.

We may collect information about your hobbies or interests, your responses to surveys, and your address book or contact list. We may also collect identifying information included in any emails, letters, texts, or other communications you send us.

You are not required to provide all personal information identified in this Privacy Policy to use our Service or to interact with us, but certain functionality will not be available if you do not provide certain personal information. For example, if you do not provide certain personal information, we may not be able to register an account or respond to your requests.

4. Cookies

We store certain information that gets collected automatically at our end through cookies and other similar technologies. A cookie is a small string of information that a website that you visit transfers to your browser for identification purposes. Cookies can be used to follow your activity while using a website or across websites, and that information helps companies understand your preferences and tendencies, as well as improve and personalize your website experience. Some cookies are necessary to operate a website, while others can be functional, analytical, or used for marketing purposes, including

targeted advertising (as discussed in more detail below). Cookies on the Site are generally divided into the following categories:

- *Strictly Necessary Cookies.* These are required for the operation of the Site. They include, for example, cookies that enable you to log into password-protected portions of the Site. These cookies are session cookies that are erased when you close your browser.
- *Analytical/Performance Cookies.* These allow us to recognize and count the number of visitors to the Site and understand how such users navigate through the Site (e.g., when and which pages are visited, in what order the pages are visited, and where a user is located). We also use Google Analytics for part of this process. For more information about Google Analytics, please visit www.google.com/policies/privacy/partners/. Google provides users with the ability to prevent their data from being used by Google Analytics—learn more by going to <https://tools.google.com/dlpage/gaoptout>.
- *Functional Cookies.* These improve the functional performance of the Site and make it easier for you to use. For example, cookies are used to remember that you have previously visited the Site and asked to remain logged into it (e.g., this saves your username). These cookies qualify as persistent cookies because they remain on your device for use during your next visit to the Site. You can delete these cookies as detailed below.

You can also prevent the use of certain cookies by modifying your Internet browser settings, typically under the sections “Help,” “Internet Options,” or “Settings.” If you disable or delete certain cookies in your Internet browser settings, you may still access our Site, however, you might not be able to access or use important functions or features of our Site, and you may, for example, be required to re-enter your log-in details.

Do-Not-Track Signals

At this time, we do not recognize automated “do-not-track” browser signals.

5. Children’s Privacy

The Service is not intended for users under the age of 13 and Botchat does not knowingly collect personal information from individuals under the age of 13. If you are aware of, or suspect that, someone under the age of 13 is using the Service without permission, please notify us immediately by contacting us as detailed in the *How to Contact Us* section below. If you have questions or concerns about the Internet and privacy for your child, we encourage you to check out the [FTC Guidelines](#) for protecting your child’s privacy online.

6. Our Use of Personal Information

We collect and use your personal information for the following purposes:

- Providing the Service to you and providing products or services requested by, or reasonably anticipated within the context of our relationship with, you;
- Managing our relationship with you, and responding to your inquiries or requests, and requesting feedback;
- Providing relevant promotional materials or other marketing;

- Analyzing use of the Site or App;
- Keeping track of login names and passwords;
- Keeping track of click stream data;
- Tailoring web content/advertisements to your interests;
- Personalizing the Site and App (e.g., name automatically appears on website);
- Detecting security incidents and protecting against malicious, deceptive, fraudulent, or illegal activity, or prosecuting those responsible; and
- Complying with legal and regulatory obligations.

7. Our Disclosure of Personal Information

We may share your personal information with the following third parties:

- *Service providers*, including hosting, technology, and communications providers and security and fraud prevention consultants. In some instances, service providers will be directly responsible to you for their use of your personal information. They may be obliged by law to provide you with additional information regarding the personal information that they hold about you and how and why they process that information. Further information may be provided to you in a separate notice or may be obtained from such service providers directly, for example, via their websites.
- *Other users*, such as when you exchange direct messages with other users, share content to your feed, or comment on others' posts.
- *Advertising networks* to provide you with relevant marketing.
- *Advisers and financial institutions*, including auditors, notaries, business continuity support service providers, and legal, tax, and risk and compliance advisors.
- *With third parties in connection with a change to the control or financial status of the company*, including a corporate restructuring, sale, acquisition, financing, reorganization, bankruptcy, receivership, transfer, assignment of assets, or business merger or divestiture. Personal information and other information may be shared in the diligence process with counterparties and others assisting with the transaction and transferred to a successor or affiliate as part of that transaction.
- *Government bodies, dispute resolution organizations, law enforcement agencies, or third parties* in connection with (a) responding to a subpoena, search warrant, or other lawful request for information that we receive; (b) cooperating in a law enforcement or similar investigation; or (c) otherwise protecting our rights, as applicable.

8. Your Privacy Choices

If you no longer want to receive our newsletter, emails, or other marketing communications, you may unsubscribe at any time by following the unsubscribe link in the relevant communication.

Please note that you cannot unsubscribe from certain correspondence from us, including messages relating directly to your account or use of the Service.

If you have created a Botchat account, you may review, amend, and/or delete certain personal information that we have collected about you by logging in to your account.

9. Security

We maintain reasonable technical and organizational measures to protect personal information from loss, misuse, alteration, or unintentional destruction. We have implemented various security measures to protect both the personal information and the general information that we receive from you through the Service. Whenever you give out personal information online there is a risk that third parties may intercept and use that information. Although we seek to protect your personal information and privacy, we cannot guarantee the security of any information you disclose online. To the extent permitted under applicable law, we assume no liability or responsibility for disclosure of your information due to errors in transmission, unauthorized access by third parties, or other causes beyond our control.

You play an important role in keeping your information secure. You should not share your username or password with anyone. If you have reason to believe that your account is no longer secure, please contact us immediately at the contact information in the *How to Contact Us* section below.

10. Effective Date and Changes to This Privacy Policy

This Privacy Policy is effective as of the date at the top of this policy. Botchat has the discretion to update this Privacy Policy at any time. When we do, we will revise the effective date at the top of this page. We encourage users to frequently check this page for any changes and to stay informed about how we are helping to protect the personal information we collect, especially before you provide information, and particularly personal information, directly to us through the Service. In the event of a material change to this Privacy Policy, we will provide a message through our website or via email informing you of the change.

11. How to Contact Us

If you have any questions about this Privacy Policy or our Service, please contact us at support@botchat.ai.